

EASY RETURN POLICY

EASY RETURNS. FEWER SURPRISES. MORE CONFIDENCE.

At McKinney Trailers, we believe leasing equipment should be straightforward – from pickup to return. McKinney's Easy Return Policy is designed to reflect real-world trailer use, reduce unexpected charges, and make trailer returns simpler and more transparent for our customers.

WHAT YOU CAN EXPECT AT RETURN

- » Customers will not be charged for sweep outs. Any internal trailer cleaning beyond a simple sweep out including removal of debris or washout of trailers may be charged back.
- » Customers will not be charged for lights, unless the entire light is missing or the base is broken.
- » Customers will not be charged for rebonding roof bows unless the roof is damaged.
- » Customers will not be charged for dock bumpers unless the entire bumper is missing.
- » Customers will not be charged to remove decals 24"x 24" or less.
- » Customers will not be charged for gradual deterioration or refastening of door seals.
- » Customers will not be charged for missing or broken door holdbacks.
- » Customers will not be charged for missing rivets unless additional repairs are required.
- » Customers will not be charged for refastening scuff liner unless torn off completely requiring replacement.
- » Customers will not be charged for damaged plywood unless more than 1/2 of the plywood panel is missing or damaged.
- » Customers will not be charged for removal of nails from the trailer floor unless they are excessive.
- » Customers will not be charged to refasten threshold plate unless torn.
- » Customers will not be charged for crossmember replacement if deflection is less than 1/2 inch.
- » Customers will not be charged for rotted doors unless caused by customer damage.
- » Customers will not be charged for replacement of frayed door cables.
- » Customers will not be charged for minor dents and scratches that do not cut the panels.
- » Customers will not be charged for Bridgestone photo portal upload.
- » Customers will not be charged for normal wear of the kingpin.
- » Customers will not be charged for normal wear of the dolly drawbar eye.
- » Customers will not be charged for McKinney logo mudflaps unless mudflap is missing or severely damaged.

Let's Talk! [1-800-355-4973](tel:1-800-355-4973)